



CLEANING AND CARE RECOMMENDATION

CARPETS

Congratulations on having acquired a uniquely special carpet with optimum wear behaviour. A little time, effort and regular care will ensure your carpet stays beautiful. Observe the following instructions and you'll enjoy your new carpet immensely.

AVOID SHARP-EDGED OBJECTS

Do not push any sharp-edged furniture over the carpet. Due to the production process, there may still be protruding fibres and loose yarns in the pile. You can vacuum or trim them away easily.

VACUUM REGULARLY

It is particularly important to vacuum your carpet regularly from day one. Do not use rotating brushes to vacuum your carpet. Rotating brushes may cause felt formation if used for longer periods. Fluff may form during the first few weeks and months but this is completely normal. Loose fibres from production may come away from the pile little by little during use or when you walk over the carpet. You therefore need to vacuum your carpet more regularly.

PREVENT WEAR

You can prevent pressure marks, wear in confined areas and any discolouration caused by sunlight by turning your carpet around from time to time. Flattened stepped on areas on very soft pile materials are commonplace. Do not place any flowerpots on your carpet either.

Do not use any common household cleaning agents such as dish-washing detergent or glass cleaners. Such products penetrate deep into the fibres and are difficult to remove with clean water. The carpet will soon get dirty again due to the cleaning product residue left in the pile.

STAIN REMOVAL

We are all well aware that most dirt is brought into the home from outdoors and is trodden into the carpet. The best way to keep things clean is to stop dirt entering the home in the first place. However, if a stain should appear on your carpet, you should treat it immediately.

Cover the stain with an absorbent cloth. Then rinse the blotted pile with lukewarm water. Do not rub when adding the water. You can rinse large carpets over a bowl or hold smaller sections directly under the tap. You should then leave the carpet to dry thoroughly or use a hair dryer if necessary since textile fibres get dirty quickly when damp.

▪ Surface dirt (access paths)

You should gently wipe away surface dirt (access paths) with a terry towel cloth dampened with lukewarm water. Do not rub. Finish off by dabbing with a dry terry towel cloth. This ensures you remove the dirt from the pile ends before it can penetrate deep into the fibres. If necessary, repeat the process until no more dirt is left on the cloth. Leave treated spots to dry completely. You can prevent extensive soiling on your carpet if you use this cleaning process on a regular basis.

▪ Stubborn dirt

If the pile is ingrained with dirt after a long period of use, it is much more difficult to clean with a terry towel cloth. You may need to call in a carpet cleaning specialist in such cases.

No warranty claims can be made based on the recommendations in these care instructions. They are intended as additional information and serve as non-binding guidelines. We do not claim that they are complete.

Emmerthal, 04.07.2018